

Advanced Manufacturing

# TRAINING EVENT



## ISO 9001:2015 INTERNAL AUDIT TRAINING

This 3-day workshop is designed to introduce participants to the ISO 9001:2015 quality management system, the auditing process, audit instruments and the documentation process. Participants will learn how to conduct an audit, write the audit report, and take corrective action. Using a combination of lecture, discussion and auditing case studies, participants will develop skills for identifying non-conformance and promoting continual improvement within their service or manufacturing organizations.



### Course Objectives:

- Understand ISO 9001:2015 QMS and the underlying Quality Management Principles
- Understand the organizations products, services and processes – and how they relate to the Quality Management System
- Gain the ability to apply the principles, procedures and techniques of process auditing
- Apply the personal attributes necessary for effective and efficient internal auditing

**Instructor: Kevin Smith HCS, SPHR  
President and Owner , VIE Associates, LLC**

*Mr. Smith is a performance management consultant and certified Human Capital Strategist (HCS). He has spent the majority of his career assisting leaders in improving organizational performance and maximizing human resources.*

Participants should bring their own copy of the ISO 9001:2015 Standard.

January 17, 18, 19 –  
2017

Erie, PA  
Knowledge Center  
5240 Knowledge Parkway

**Cost: \$599**

*(Lunch is provided.)*

**To register or for  
additional information:**  
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