nwIRC
Driving Impact for Manufacturers

Critical Thinking

...to identify problems and create sustainable solutions

A workshop to think differently and better understand how to find the root cause of a problem and create long-term sustainable solutions. Participants will walk away with new tools and resources that they will practice in class and be able to implement immediately upon return to their organization.

Content includes:

- **Understanding How We Think.**
  - -Introduction to how our mind works
  - -Realize how you think automatically
  - -Is perception reality?
  - -How perception affects our thought process
  - -Mental muscles and how to exercise them
  - -What is 'critical thinking'?
  - -Develop core critical thinking skills
  - -Practice critical thinking

- **What is the Real Problem?**
  - -Understand how to find the root cause
  - -Review the 3 types of causes
  - -Ask the right questions
  - -Identify the root cause of a problem

- **Creating Solutions.**
  - -Healing versus using a Band Aid
  - -Identify the value of solving the problem
  - -4 Basic Problem Solving Steps

March 13, 2018
8:30am-3:30pm

Douglass Conference Center
764 Bessemer Street
Meadville, PA

Cost: $250

Lisa Pustelak is the founder and CEO of LEDGE Enterprises, LLC. LEDGE stands for Lead, Engage, Develop, Grow and Empower. These are the principles Lisa uses as an Employee Development Specialist to help companies increase productivity and improve morale.

For more information or to register:
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