



Employee Development Webinar Series



Communicate with Confidence During a Crisis

May 12, 2020 • 11:00am

We are learning many new skills due to the Covid-19 crisis, how to work from home and manage home-schooling, how to use new technology, and how to keep our emotions in check and stay focused on the work that needs done just to name a few. We are also finding a need to change the way we communicate. Communication skills are crucial in normal circumstances and become even more critical in a crisis like we are in now. In this 60-minute webinar, learn:

- The mindset of effective communications
- How the basics of communications apply while social distancing
- The importance of increased communication during challenging times
- What we need to do different now and going forward
- Tools and techniques, you can apply immediately

Register at
www.nwirc.org/events

You will receive the webinar link via email prior to o the program.

Coaching Through COVID-19 Distruptions and Beyond

May 14, 2020 • 11:00 am

Knowing how to effectively coach employees in the office next door or across the shop floor can be a challenge for many in normal circumstances. Figuring out how to be a coach long distance is even more difficult. Yet effective coaching helps people think for themselves, suggest solutions versus complain about problems, and take responsibility for their actions. As our world changes by the day and sometimes by the hour, helping your team stay focused, productive, and motivated is as important for them as it is for you. In this 60-minute webinar, learn:

- How to drive awareness, responsibility, and accountability
- The benefits of ask vs. tell
- A simple structure to help get you started
- Questions to drive conversation
- How coaching can change you, your team, and your culture



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