

Workplace Productivity

**Lunch & Learn
Webinar Series**
12:00pm-1:00pm



Is your organization struggling to meet monthly performance goals?
Welcome to the free lunch and learn Workplace Productivity Series!
These sessions will inspire you to open your mind to a new perspective.

Recording is now available to view - Foundations to Operational Excellence

Learn how to create conditions necessary for a high performing organization and gain an understanding of your organizational culture to drive breakthrough results. Tips on designing operational excellence around your culture and how to get alignment by understanding customer's needs, regardless of whether your customer is internal or external.

June 23 | 12pm-1pm: Employee Engagement- Getting Buy-in and Accountability

Develop the right key performance indicators (KPI) and the right measurements to allow employees to make the right decisions. Review the importance of active listening and asking the right questions in order to get buy-in from leadership and those you manage.

July 14 | 12pm-1pm: Improving Organizational Productivity

Learn what flow means for different environments and how to differentiate between productivity vs. busy work. Tips on creating an employee skills matrix and establishing a baseline set of skills for each employee and an employee career ladder.

Instructor: Max Krug, Future State Engineering

Max has over 29 years experience in operations, including 16 years' consulting companies in a variety of sectors. He earned a Bachelor of Science in Industrial Engineering from Alfred University and a Master's in Business Administration from St. Bonaventure University.



For more information or to register:
www.nwirc.org/events • mreichard@nwirc.org