

**IMPROVE**

**nw IRC**  
Driving Impact for Manufacturers

# ISO 9001:2015 Internal Auditor

## Overview

This training is designed to introduce participants to the ISO 9001:2015 quality management system, the auditing process, audit instruments and the documentation process. Participants will learn how to conduct an audit, write the audit report, and take corrective action. Using a combination of lecture, discussion and auditing case studies participants will develop skills for identifying non-conformance and promoting continual improvement within their service or manufacturing organizations.

## Course Objectives:

- Understand ISO 9001:2015 QMS and the underlying Quality Management Principles
- Understand your organization's products, services and processes - and how they relate to the Quality Management System
- Gain the ability to apply the principles, procedures and techniques of process auditing
- Apply the personal attributes necessary for effective and efficient internal auditing

## Instructor: Max Krug, Future State Engineering

Max has over 29 years experience in operations, including 16 years' consulting companies in a variety of sectors. He earned a Bachelor of Science in Industrial Engineering from Alfred University and a Master of Business Administration from St. Bonaventure University.

## In-Person Training

Community Education Center  
4 Erie Avenue, St Marys PA

**May 10-12, 2022**

**7:00am-3:00pm**

(Lunch is provided)

**Cost: \$599**

*\*Discount if registered by 4/26*

**Register at:**

**[www.nwirc.org/events](http://www.nwirc.org/events)**

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