

Leadership Skills Series

October 4, 11, 18, 25, November 1, 8
8:00am-10:00am | Zoom

This six-week course is comprised of interactive sessions that use a variety of instructional techniques, including group discussions, role playing, self-assessments, homework and practical applications. Participants are encouraged to bring their real-life professional issues to each session to facilitate on-the-job application of the skills learned. Participants will come to understand how to effectively manage today's workforce in the day-to-day operation of their respective organizations. Sessions include:

- Mindset of a Great Leader
- Essential Communication Skills
- Communicating with Different Personality Types
- Getting Comfortable with Conflict
- Taking Ownership / Building Confidence in Yourself and Others
- Team Building & Skill Transfer

\$299

Early-bird discount available

**See complete course outline at www.nwirc.org/events*

Instructor: Lisa Pustelak, Strategic Planning & Culture Development Specialist, NWIRC

Lisa develops leaders and employees with coaching and onsite or public training programs on topics such as critical thinking, leadership development, communication skills, improvement kata, strategic planning and coaching. She is previous founder and CEO of LEDGE Enterprises, LLC. She is a Certified DDI Facilitator.



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**For more information or to register: www.nwirc.org/events
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