EMPOWER

nwIRC
Driving Impact for Manufacturers

Creating a Culture of Accountability

August 22 | 9:00am-12:00noon
Toyota Palmiero Community Room
16165 Conneaut Lake Road, Meadville

The past several years have created some challenges in holding people accountable. We all went into survival mode during the height of the pandemic, and now, pulling back and following the rules again hasn't been easy. When everyone isn't held accountable to the same rules and expectations morale takes a significant hit. So how do we get back to holding ourselves and others accountable?

Participants will learn:

- The language of Accountability (it should be positive not negative!)
- How to set expectations S.M.A.R.T.E.R
- The benefits of being specific and taking ownership

Participants will also receive a copy of the book,
***Winning with Accountability* by Henry J. Evans for additional learning and application.**

Instructor: Lisa Pustelak, Strategic Planning & Culture Development Specialist, NWIRC

Lisa develops leaders and employees with coaching and onsite or public training programs on topics such as critical thinking, leadership development, communication skills, improvement kata, strategic planning and coaching. She is previous founder and CEO of LEDGE Enterprises, LLC. She is a Certified DDI Facilitator.

$199
Early-bird discount available.

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For more information or to register: www.nwirc.org/events
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