

IMPROVE

nw IRC
Driving Impact for Manufacturers

ISO 9001:2015 Internal Auditor

Overview

This training is designed to introduce participants to the ISO 9001:2015 quality management system, the auditing process, audit instruments and the documentation process. Participants will learn how to conduct an audit, write the audit report, and take corrective action. Using a combination of lecture, discussion and auditing case studies participants will develop skills for identifying non-conformance and promoting continual improvement within their service or manufacturing organizations.

Course Objectives:

- Understand ISO 9001:2015 QMS and the underlying Quality Management Principles
- Understand your organization's products, services and processes - and how they relate to the Quality Management System
- Gain the ability to apply the principles, procedures and techniques of process auditing
- Apply the personal attributes necessary for effective and efficient internal auditing

Instructor: Max Krug, Future State Engineering

Max has over 30 years experience in operations, with a range of expertise and experience including manufacturing operations, distribution, and project management environments. His expertise is assisting organizations to achieve Operational Excellence by utilizing Theory of Constraints, Lean Management, and Six Sigma methods. He earned a Bachelor of Science in Industrial Engineering from Alfred University and a Master of Business Administration from St. Bonaventure University.

In-Person Training

Community Education Center
4 Erie Avenue, St Marys PA

July 17-19, 2024

8:30am-4:30pm

(Lunch is provided)

Cost: \$649

**Early-Bird Discount Available*

Register at:

www.nwirc.org/events

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