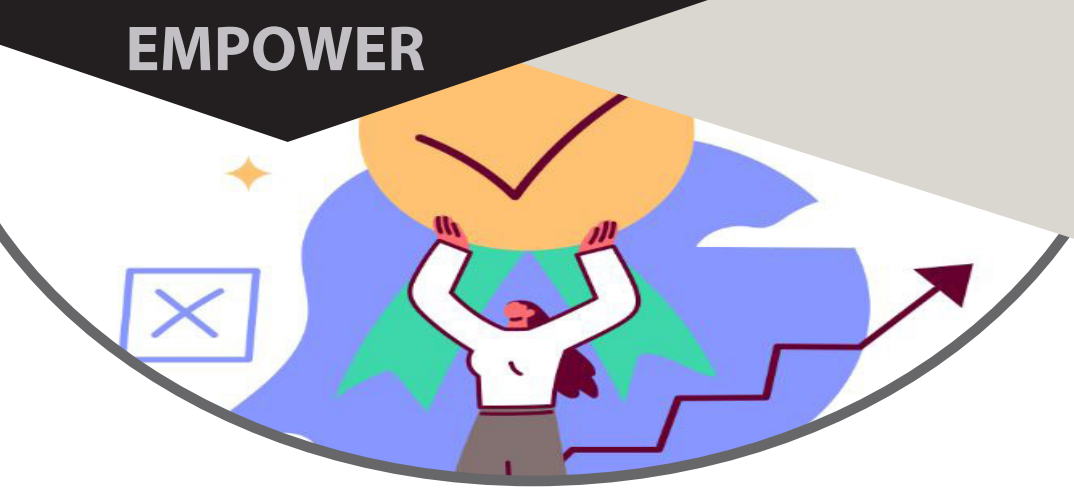
EMPOWER



nwIRC
Driving Impact for Manufacturers

Coaching: Addressing Poor Performance

October 2, 2024
NWIRC Learning Center | 8425 Peach Street | Erie

A single employee with chronic performance problems can dominate a leader's time and drag down the productivity and morale of an entire group. This course builds leaders' skills in handling chronic performance problems. You will learn how to document and present a solid case for needed improvement and use effective interaction skills to discuss performance and provide ongoing feedback and support. Learn to identify the steps to take after the performance problem discussion and determine if it is necessary to impose formal consequences.

Learning Targets:

- The Impact of Chronic Poor Performance
- Performance Data and Documentation
- Best Practices, Coaching Techniques, and Interaction Essentials
- Putting the Skills into Action
- Applying the Skills to your Challenges

*Content from Development Dimensions International (DDI), an international human resources and leadership development firm.

Instructor: Molly Reichard, Culture Development Advisor

As NWIRC's Culture Development Advisor, Molly leads employee development training geared for manufacturing companies across 13 counties of northwest and north central Pennsylvania during public sessions and onsite at their facilities. Molly is a certified DDI Facilitator, a certified Working Genius facilitator, and also the coordinator & facilitator for NWIRC's Lean Together™ program.

$299

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For more information or to register: www.nwirc.org/events
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