



Effective Communication Skills

March 13, 2025 | 9:00am-3:00pm

Community Education Center (CEC)
4 Erie Avenue, St Marys

As a leader, every minute of every day counts. In those minutes, leaders need to make the most of conversations with their team members. Through high-energy activities, industrial-relevant videos, examples, and discussions, you will learn how to build trust and strengthen relationships, while mobilizing your team to generate solutions and achieve goals.

Learning Targets:

- Develop a deep understanding of communication styles and preferences
- Enhance active listening and feedback mechanisms
- Practice persuasive and influential communication
- Strengthen interpersonal and team communication skills

*Content from Development Dimensions International (DDI), an international human resources and leadership development firm.

Instructor: Molly Reichard, Culture Development Advisor, NWIRC

As NWIRC's Culture Development Advisor, Molly leads employee development training geared for manufacturing companies across 13 counties of northwest and north central Pennsylvania during public sessions and onsite at their facilities. Molly is a certified DDI Facilitator, a certified Working Genius facilitator, and also the coordinator & facilitator for NWIRC's Lean Together™ program.



\$299

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For more information or to register: www.nwirc.org/events
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