



Creating a Culture of Accountability

A culture of accountability refers to an organizational environment where individuals take responsibility for their actions, decisions, and performance. Creating a culture of accountability requires a deliberate effort by leaders to establish clear expectations, foster open communication, and lead by example. If you are struggling with productivity, efficiency, low morale, and other related situations in this constantly changing climate, this course gives you guidelines toward setting clear expectations and holding your team accountable to meeting them.

Learning Targets:

- How to hold yourself accountable
- Discover the language of Accountability
- How to set expectations S.M.A.R.T.E.R
- The benefits of being specific and taking ownership
- Create an environment that fosters accountability

Participants will receive a copy of the book, *Winning with Accountability* by Henry J. Evans for additional learning and application.

July 23, 2026

9:00am-12:00pm

NWIRC Learning Center
8425 Peach Street, Erie, PA 16509

\$199

Early-bird rate available.

Instructor: Lisa Dach

Lisa Dach serves as a Culture Development Advisor at NWIRC, building on her experience as a Strategic Business Advisor since joining the organization in 2021. She brings more than 20 years of experience partnering with leaders and teams to better understand their challenges, clarify priorities, and identify practical paths forward. Lisa works alongside manufacturers to support leadership development, improve communication, and strengthen workplace culture through human centered culture and process improvements. Lisa's background in facilitation, training, and leadership coaching allows her to guide thoughtful conversations, support sustainable change, and help organizations build capabilities that endure over time.

