nw IRC
Driving Impact for Manufacturers

Performance Tracking:
From Feedback to Results

This highly interactive training equips supervisors with a practical system for improving employee performance through clear expectations, consistent feedback, and effective coaching. Participants will learn how to move beyond repeating the same conversations by using a simple "Accountability Loop" to track performance, provide specific feedback, coach in the moment, and follow up for results.

Through a people-centered leadership approach, leaders will coach the person not just correct the problem while building accountability, improving communication, and driving measurable improvements on the shop floor. If you find yourself repeating the same feedback without seeing change, this hands-on training offers a clear, practical approach to driving performance through consistent tracking, meaningful feedback, and real-time coaching.

Participants will learn:

- Recognize what employees are doing right
- Identify small improvement opportunities
- Coach through the work to build skill and confidence
- Walk away with tools they can use immediately to strengthen accountability
- Improve team performance, and create lasting behavior change

November 17, 2026
9:00am-12:00pm

Werner Building
93 Werner Road
Greenville, PA 16125

$199
Early-Bird Discount Available

Instructor: Lisa Dach

Lisa Dach serves as a Culture Development Advisor at NWIRC, building on her experience as a Strategic Business Advisor since joining the organization in 2021. She brings more than 20 years of experience partnering with leaders and teams to better understand their challenges, clarify priorities, and identify practical paths forward. Lisa works alongside manufacturers to support leadership development, improve communication, and strengthen workplace culture through human centered culture and process improvements. Lisa's background in facilitation, training, and leadership coaching allows her to guide thoughtful conversations, support sustainable change, and help organizations build capabilities that endure over time.